

PlyGem Lifestyles™

windows and doors

Original Inv # _____

Date Installed _____

Energy Efficient/Maintenance-Free Window and Patio Door Systems

Lifetime Non-Prorated Limited Warranty

For As Long As You Live in Your Home

GREAT LAKES WINDOW, INC. warrants to you, the original purchaser of the PlyGem Lifestyles window or Premier patio door that this product will be free from defects in material and workmanship for as long as you own and reside in the home in which the products were installed, as follows:

BASIC WINDOW UNIT OR PATIO DOOR — LIFETIME
The rigid vinyl in the window or patio door is warranted against chipping, cracking, peeling, pitting or blistering, for as long as you own and reside in the house in which these products were installed. This limited warranty does not apply to any damage caused by improper installation, accident, fire, flood, explosion, misuse, abuse, vandalism or other external forces.

MOVING PARTS — LIFETIME

Moving parts, such as balances that are used on double-hung windows and locking mechanisms used in all windows and patio doors, are warranted for as long as you own and reside in the house in which the products are installed. This limited warranty does not apply to any damage caused by improper installation, accident, fire, flood, explosion, misuse, abuse, vandalism or other external forces.

FIBERGLASS SCREENS — LIFETIME

The materials used in manufacturing screens are warranted for as long as you own and reside in your present home. This warranty does not apply to any damage caused by improper installation, accident, fire, flood, explosion, misuse, abuse, vandalism or other external forces. The warranty shall be limited to providing you with new screen material and/or frames or spline for any manufacturing defect in the screen.

BAY, BOW AND GARDEN WINDOWS

Proper installation and insulation are especially important for all products that project beyond the exterior wall of your home. We recommend that all garden windows be supported with knee bracing and insulation under the seatboard. All bay windows and all bow windows that extend over 8" should be either knee braced or installed with our cable support system attached to the roof joists. In order to minimize the risk of condensation, insulation is required above and below bay and bow windows. All bay and bow units require weatherization protection in the form of a roof or enclosure with the existing overhang in order to prevent damage to the headboard.

INSULATED GLASS UNIT — LIFETIME

The sealed insulated glass unit is warranted against defects resulting in material obstruction of vision from film formation caused by dust or moisture in the dead air space of the sealed unit for as long as you own and reside in the residence in which the windows are installed. Should the glass fail, Great Lakes Window, Inc. will provide you with a replacement sealed glass unit at no charge. Upon sale of the home, the new homeowner will be covered for ten years from original window purchase date. Should the glass fail after year ten, as described above, then Great Lakes Window, Inc. will charge a fixed percentage of the company's selling price for insulated glass at that time, according to the following formula:

Years 11 through 15	— 50%
Years 16 through 20	— 70%
Years 21 through 25	— 80%
Beyond 25 years	— 90%

GLASS BREAKAGE — LIFETIME

Should for any reason the glass break or crack in your Ply Gem window (when installed in residential buildings only) a sealed unit, exclusive of sash members, will be forwarded at no charge to the distributor nearest to your home. It is then the responsibility of the consumer to pick up the new sealed unit and install such in the existing sash members. This lifetime glass breakage warranty covers the original window purchase and is not transferable. This glass breakage warranty does not apply to acts of god (i.e. flood, earthquake, etc.) or acts of civil unrest (i.e. war, riots, etc.). This warranty does not apply to architectural (bent glass) garden windows, patio doors or beveled-leaded glass.

PROCEDURE

The procedure for obtaining performance of the warranty obligation is simple. If any part of the product described above should fail, just forward that part prepaid to our corporate headquarters. Upon inspection of this part to make sure it failed because of manufacturing defects, a new replacement part will be forwarded to you at no charge. However, some parts are impractical to ship to our factory for inspection, such as insulated glass or structural vinyl members of the product. Please consult Great Lakes Window, Inc. Customer Service Department, for a determination as to whether or not such components need to be shipped to our factory. The manufacturer reserves the right for final approval on warranty claims involving such components. A visual inspection by an authorized representative of the manufacturer may or may not be required. If an inspection is necessary and substantiates that the material has failed, and is covered under the warranty, a replacement part will be shipped to our designated distributor closest to you at no charge, except for the freight involved. Then the obligation of the consumer is to pick up the part at our distributor's location. The same procedure pertaining to shipment of parts to a distributor at no charge except for freight, and consumer's obligation to pick up the part at our distributor's location, applies even when an inspection of the component is not required. **MATERIALS COVERED BY THE TERMS OF THIS LIMITED WARRANTY WILL BE PROVIDED AT NO CHARGE. HOWEVER, THERE COULD BE A LABOR SERVICE CHARGE BILLED BY THE INSTALLING DISTRIBUTOR. DUE TO TECHNOLOGICAL PRODUCT ADVANCES, REPLACEMENT ITEMS MAY DIFFER SLIGHTLY FROM THE ORIGINAL WINDOW PART. HOWEVER, THE REPLACEMENT PART(S) SUPPLIED WILL ALWAYS BE OF EQUAL OR GREATER VALUE THAN THE ORIGINAL PART THEY REPLACE. THIS LONG AS YOU LIVE IN YOUR HOME LIMITED WARRANTY IS MADE IN LIEU OF ALL OTHER EXPRESS WARRANTIES AND EXTENDS ONLY TO THE ORIGINAL CONSUMER'S PURCHASE. IN NO EVENT SHALL MANUFACTURER BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR FOR ANY DELAYS IN THE PERFORMANCE OF THIS WARRANTY DUE TO CIRCUMSTANCES BEYOND ITS CONTROL.** This warranty does not apply to acts of god (i.e. flood, earthquake, etc.) or acts of civil unrest (i.e. war, riots, etc.). **NOTE:** Windows which exceed the manufacturer's specified size limitations are not covered under this warranty.

CONDENSATION

Condensation on any window or patio door is the natural result of excessive moisture in the house, and does not indicate a defective or faulty installation. It is even possible for frost to appear on a window as a result of excessive condensation in cold weather. No window can prevent condensation if the humidity level in your home is too high. **CONDENSATION IS NOT THE RESULT OF A DEFECTIVE OR FAULTY INSTALLATION. IT IS THE RESULT OF EXCESS HUMIDITY.** Additional information concerning condensation is available upon request.

COLOR

The vinyl will maintain its manufactured color closely as it ages; however, atmospheric pollution and residues deposited on the window can temporarily discolor it. Some color variance may occur due to exposure to ultraviolet light and these atmospheric conditions. Periodic cleaning of the exterior vinyl surfaces with a mild soap or detergent will prolong the original color and protect the vinyl from excessive color change.

CAULKING

On some installations caulking is used to seal the product frame or trim packages against water and/or air penetration. Caulking is not considered part of the product, and therefore is not covered under this warranty. Caulking is normally considered a maintenance responsibility of the homeowner.

NOTE: Some states do not allow limitations on how long an implied warranty or the exclusions and limitations of incidental or consequential damages lasts, so the above limitations or exclusions may not apply to you.

This lifetime limited warranty may be validated by having the Registration Certificate signed by the original Purchaser-Property Owner and the dealer and mailing to Great Lakes Window, Inc. within thirty (30) days of the completed installation.



Warranted by
Great Lakes Window, Inc.
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