



BGW
BEVEL GLASS WORLD

Elegant Collection

Classic Collection

Victoria Collection

SW Collection

Warranty



BGW OFFERS A ONE YEAR LIMITED WARRANTY AGAINST ALL THE PRODUCTS WHICH ARE MANUFACTURED BY BGW, FROM THE DATE OF SHIPMENT TO THE RETAILER.

UPON DELIVERY OF PRODUCTS:

- (1) Check all doors for warping, glass, moldings, stiles and rails that may be defected and or have freight damage.
- (2) Do not cut, hang or finish a product with out checking the above means of manufactured defective product.
- (3) If a defect is obtained at the time of delivery, customer must contact BGW immediately (within 5 business days) so we can uphold our commitment of excellence of our product.

INSTALLATION AND FINISHING OF NON-PRE-FINISHED PRODUCTS:

- (1) Any door that needs to be trimmed needs to abide to all of the qualification listed below:
- (2) All products (doors) must be fully sealed on all six sides with oil based paint or an oil based sealer with in 24 hours of installation. (this includes behind hinges)
- (3) All doors are required to have a minimum of 3 finish coats of varathene or polyurethane.
- (4) BGW products will not honor warranty if the product is finished with water based sealers, such as lacquer, shellac and white wash. This also includes water based paint.
- (5) To prevent warping or cracking, do not directly expose stained doors or painted doors to immediate sunlight or facing in a southwest direction.
- (6) All products (doors) must have sufficient safeguard against direct abuse from the elements such as rain, wind, sunlight, nonstandard changes in temperature (rising heat).
- (7) Any product that is improperly installed.

TO DEFINE A DEFECT ON UNFINISHED WOOD PRODUCT AS:

- (1) Any portion of door that is warped over 5/16".
- (2) Any stile that is split over 1".
- (3) Any cracked panel that shows light through.
- (4) Any part of door (stile, rail, and panel.) that is chipped off over 3/16" diameter upon inspection of delivery.
- (5) Any joined parts that exceeds over 3/16" gap.

TO REPLACE DEFECTED DOOR, PRODUCT MUST BE UNDER THESE CONDITIONS:

- (1) Door must not be tampered with such as cut or prepped.
- (2) There is to be no customer pre-finish such as paint, stain, shellac, or any sort of a sealant.
- (3) We do accept BGW pre-finished doors.
- (4) We do accept BGW pre-hung pre finished doors.

OUT OF WARRANTY CONDITIONS:

- (1) Door was installed facing into direct sunlight.
- (2) There is no overhang, roof and or awning to protect entry way.
- (3) The door was under cut with out a bottom seal such as, door shoe or door sweep.
- (4) The installation was completed with level up.
- (5) The doors finish was not an exterior oil based material.